



#Mercian17 *In Libraries We Trust*

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Parallel Session #4

Do They Trust Us, Do We Trust Them? Key considerations for developing and maintaining trust in the academic writing support service at Lincoln

I've worked at the University of Lincoln for several years as an Academic Subject Librarian for the Lincoln International Business School.

About four years ago I started a role in the Academic Writing Support (AWS) team with three additional hours. This is a service where we meet students in the Library to discuss their draft assignments either in 1-1 appointments and drop-ins. From September I will become an Associate Lecturer for the Business School to deliver one or two lectures on the survey software [Qualtrics](#).

Such roles add a great deal of variety to my job which I believe reflects the growing diversification of the modern librarian role in academia, and enables me to be continually motivated and inspired.

