



University  
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Library Services

# Supporting students online: Discovery Sessions from Library Services

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*Study  
happy*

*Just  
ask*

**Before  
March  
2020**

- Askalibrarian desk in The Hive
- [askalibrarian@worc.ac.uk](mailto:askalibrarian@worc.ac.uk)
- Live chat
- Face to face appointments
- Embedded sessions across curricula
- Teaching menu
- Askalibrarian on tour



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# What?

- Short online sessions
- Small groups
- Silly questions welcome



29 SEATS LEFT

MAR  
24

Wed, 5:00pm - 5:45pm Online  
Online

askalibrarian: Library Search basics

Need help with searching? Come to our short session to find out how to get the most out of Library Search. Silly questions welcome.

Undergraduates askalibrarian discovery se...



24 SEATS LEFT

MAR  
25

Thu, 10:30am - 11:15am Online  
Online

askalibrarian: What can Mendeley do for me?

Heard someone mention Mendeley or reference management software, but not sure if it's right for you? We'll talk you through how Mendeley can help you with your research or assignment and show ... [More](#)

Undergraduates askalibrarian discovery se...



30 SEATS LEFT

MAR  
25

Thu, 2:00pm - 2:45pm Online  
Online

askalibrarian: MHRA referencing for the terrified

Got referencing blues? Come to our short session to find out how to cite sources and create reference lists. We'll focus on MHRA. Silly questions welcome.

Undergraduates askalibrarian discovery se...



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Why?

- Minimal Welcome Week
- Changes to service
- Isolation and lack of peer support
- Timeliness
- Repetition

# How?

- LibCal/ Collaborate
- Bookable

Registration (23 seats left)

A seat is being held for you. If you are idle on this page for 10 minutes, your seat can't be reserved.

Please note this is an online event. The online event URL will be sent to you in an email confirmation.

Registration is required for this event.

Full Name \*

First Name

Email \*

What are you studying? \*

Register

- Day time and evening



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# Outcomes

- 8 topics inc. 3 types of referencing
- 510 attendees



Strongly agree (61.4%)  
Agree (33.33%) Disagree (5.26%)

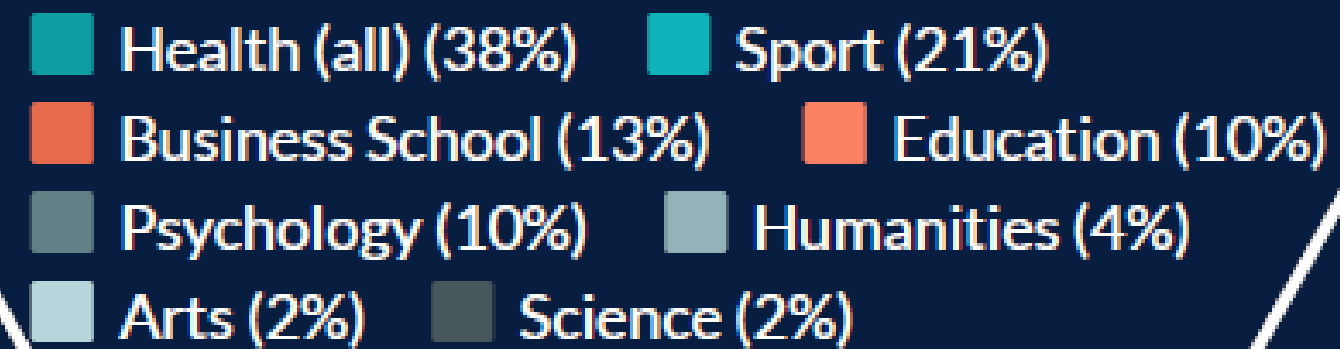
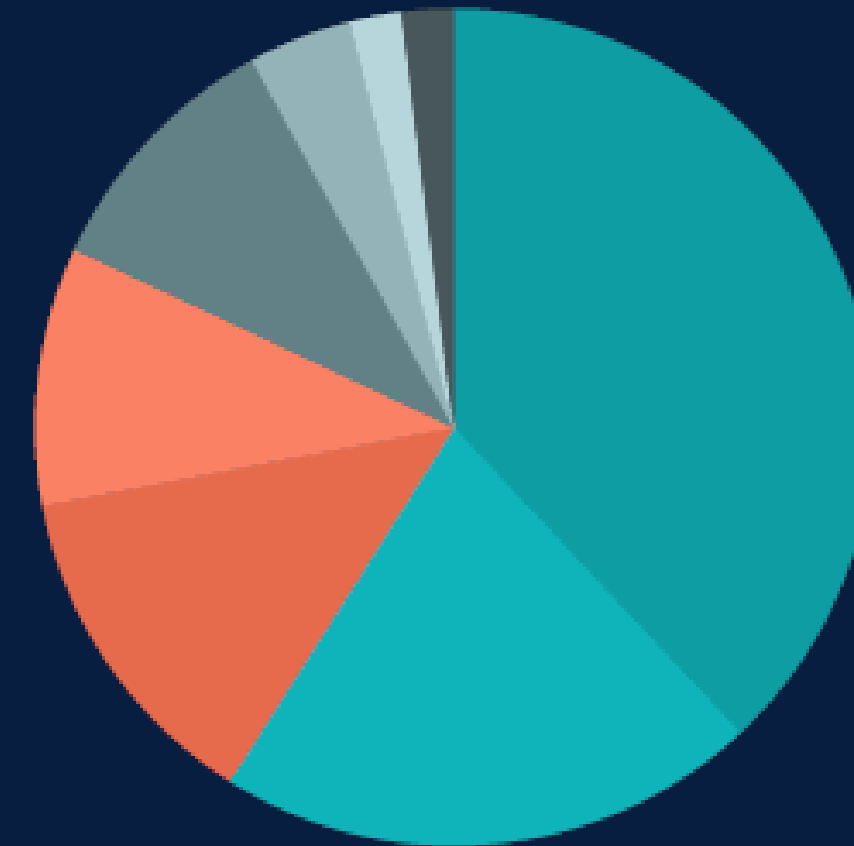
95% agreed/ strongly agreed  
they learnt a lot from the  
session



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Who?

# Attendees



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# Feedback

"A very reassuring session"

"Learnt more than I expected to and really appreciate the time and support given"

"A clear and informative session delivered with a sense of humour and clear desire to support"

"Really informative and clearly presented. Put me at ease"

"It was interactive and engaging"



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# Future

- More of the same
- New topics: advanced searching, government documents
- We take requests
- Staff sessions



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# THANKYOU



[library.worc.ac.uk](http://library.worc.ac.uk)



[askalibrarian@worc.ac.uk](mailto:askalibrarian@worc.ac.uk)



[@UWLibServices](https://www.instagram.com/UWLibServices)



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