

## Appendix 2. MSDG Programme Evaluation

181 attendees at events during 2015/16, 110 were captured in Eventbrite, 23 responded.

In the year ahead we will aim to have all events and attendees captured in Eventbrite so that we can run an impact questionnaire.

The low level of responses is a concern but there are a couple of things we could do to improve uptake next year:

- at each event we could explain how we will evaluate events so attendees will expect to get asked about their experience at the end of the year
- we will agree the timing of the impact questionnaire at MSDG meeting so members can promote it and encourage feedback

### Q1, Has what you learned at a Mercian Staff Development event influenced how you work? If yes, how.

**78% Yes -**

1. I got some ideas on how we could run things differently
2. Kept ideas in mind for opportunities. Example case studies.
3. It has made me more considerate of what stats my team collect and possibilities of duplication in the immediate and wider teams.
4. Took ideas learnt back to the team to see how we can implement some of them in a traditional academic Library setting
5. Thought more clearly about preservation issues
6. Having seen a successful example of cross agency collaboration, it's definitely encouraged me to seek out new ways of collaboration inside and outside of the University.
7. Trying to build improvements into a data all the time
8. Not yet but we want to put the things we learnt into 'action'.
9. Has made me realise that it is ok to challenge staff who don't like change, when you know the outcomes will be for the best.
10. passing on ideas on stock display
11. Topics are of wider relevance in the library so I have disseminated what I learned to other colleagues
12. Looking at the use of an IT system to let students know when and where there are PCs available for them to use
13. I have kept a written record of my experiences of the tours. This has fed back into actions which have been implemented in the day to day running of the library.
14. picked up some good practice from colleagues in similar roles
15. Contributed directly to development of a new Scholarly Communications Library post we will shortly be recruiting to
16. I look at my job and role within the team and wider University as a part to a whole organisation.
17. Slightly. It reinforced some ideas we were already working on.

## Q2, Have you remained in contact with anyone you met at an event? - 22% have

## Q3, Have you or would you attend another event or recommend an MSDG event to others? Why?

1. It's great to share experiences and ideas and visit other Libraries and find out how they are run
2. Friendly, well run, good for sharing practice.
3. Relevant and useful topics. Opportunity to see what other libraries are doing and sharing information.
  
4. Really enjoyed this one, learnt a lot and it always good to get a different perspective/meet others in the field and share ideas
5. If it was relevant to my work as networking is always useful.
6. The event I attended was really positive (looking around the Hive), so I would definitely recommend any further visits.
7. Really well organised and learnt a lot
8. Informative, well organised, relevant, friendly and a good opportunity to meet 'local' colleagues.
9. I would attend another event at another higher ed library as you get ideas to bring back to your own place of work, and it's good to network with other library folk.
10. would like to visit more libraries to share ideas as well as commonalities
11. Really useful way to keep up to date.
12. No longer work for the library
13. It's essential to meet people with similar roles and discuss how their libraries are run. Exchanging ideas and actions.
14. great for networking and useful topics
15. It is very interesting to see how other libraries operate, and to meet colleagues from other libraries.
16. Was a really well put together day, not too far to travel, no cost

## Q4, Please suggest a topic for a future session...

1. ORCIDs, Social Media, Open Access for beginners, Advocacy, Marketing Campaigns, Metadata standards/classification for beginners
2. Student Induction
3. Building a Midlands/Mercian network? These events are great, but often take place in isolation. It would be great to set up a mailing list or online way of keeping in touch/sharing practice.
4. Performance management
5. Metadata, linked data, BIBFRAME, RDA
6. Social Media, or something to do with engaging with students
7. Changing world of the library assistant Student expectation versus reality
8. Evidence based librarianship Open access
9. Inter-Library Loans and the changes made by the CLA and British Library and the impact it has had on customers.
10. Noise control within libraries.
11. more tours of different Libraries
12. Licensing data and selecting which data to restrict etc
13. Managing competing priorities at the lending desk. Organisation within the library for task, duties and stock.

## Q5, Would you be interested in contributing to a future MSDG event? – 39% said YES

We will discuss how to engage more staff in the delivery and organisation of events.