

Mercian end of year survey results

Q.1 Has attending the event influenced how you work?

ANSWER CHOICES	RESPONSES	
Yes	70.00%	42
No	30.00%	18
TOTAL		60

- Lots of useful information to discuss with work colleagues.
- Prompted deeper reflection on how I work, rather than directly changing how I work.
- I attended the 'What do 3rd year students need to know' in March and came away with lots of ideas and examples of good practice, some of which we will be putting into practice during 2019/20.
- Reflected on workflows and good practice from other teams
- Not yet anyway... it was very useful to be at the event and think about the issues, but at the moment responsibility for the subject under discussion is with colleagues.
- It was very interesting to visit the University of Northampton campus, and I especially enjoyed the tour of the library spaces.
- Our induction is changing this year to something much less educational. Teaching is also being restructured
- The chance to talk with library colleagues at the end gave me useful tips and advice on 'going paperless' in as far as possible within my peers.
- Communicated the successes with colleagues and looked at my own professional development and training
- There were some suggestions which I felt could be implemented into my daily work.
- It has made me stop and think more about the motivations of others.
- We are considering using some of the ideas (especially third year-specific library promotions) for the forthcoming academic year.
- Although not part of the formal programme conversations had on the day have led to follow up meetings.
- I have fed back from the session I attended to the Library, and this may influence decisions at a higher level, especially as we are entering a period of change.
- I have made recommendations to management based upon some of your practices, which I hope will be implemented.
- It's a no at the moment - but it gave me lots of ideas I'd like to implement (just need a bit of time and/or money!)
- Not a complete no; it's less that I saw something that really shook up the way I do things but more that I felt several of the points back up my existing practice and provided some evidence for why I do things the way I do them.
- Sadly all of the most innovative work practices at Northampton are beyond my ability to implement here! (at my current staff level at least...)

- Not yet! It has informed how we might look at developing our service though.
- Decided to do the 'get started writing' workshops as suggested
- It gave me confidence that I was doing the right things
- The touchpoints document was very helpful as well as the research carried out at other institutions
- The event inspired me to start exploring digital literacy in other aspects of my work.

Q.2 Have you remained in contact with anyone?

ANSWER CHOICES	RESPONSES	
▼ Yes	23.33%	14
▼ No	76.67%	46
TOTAL		60

Q.3 Would you attend another event or recommend to others?

ANSWER CHOICES	RESPONSES	
▼ Yes	100.00%	61
▼ No	0.00%	0
TOTAL		61

Q.4 Have you any suggestions for topics for future sessions?

- The future of OA policy - plan S, post-2021 REF; RDM knowledge sharing.
- Discuss use of lean and other techniques when managing change - University of Nottingham libraries use Lean regularly in procedure changes
- Coming from customer services/teaching, I have a lot of specific and student-focused skills and feel that I would benefit from having strong technical and systems skills.
- green issues, good practice in libraries, keeping libraries fresh up to date and meeting the expectations of our students in this competitive world
- I would be interested in anything related to teaching information / digital literacy skills!
- Customer service - how to deal with customers and competing tasks throughout the day.
- Procedures and policies for ILLs
- Acquisitions processes, PDA/DDA schemes, resource list workflows, digitisation, accessibility projects and alternative formats, copyright for library staff.
- I would be interested to hear about others' job roles and what that involves and be able to compare to my own remit.
- Continued success in staff retention, staff training and outcomes, digital /information literacy
- Really enjoyed the ideas about UX - would definitely attend more sessions / TeachMeets etc. about this!
- I would like to explore more of the services and events the library provides.

- No but it would be better if feedback was requested after the training not 4 months later!
- As a member of the Staff development group already fed these back - ie matt's long list (!)
- It would be interesting to find out how other Mercian institutions approach reading list systems as the University of Wolverhampton is currently rolling out Exlibris Leganto
- Always interested in research support, collection management - innovative approaches to using the digital
- A disability session, with practical demonstrations by various organisations like the RNIB, and sensory modification devices to help delegates understand what various disabilities feel like.
- The management of interlibrary loan services
- Managing student behaviour
- Academic Reading Relationship Management (in an academic setting)
- Delivering live online teaching
- Library Discovery System: how to increase usage and discovery of the Library resources
- Schemes for culling/ recycling print stock and the role of print items going forward. Sustainability and libraries ; how to develop and promote whilst balancing the requests for 24/7 opening.
- TeachMeet? Librarians as researchers / doing in-house research Specific teaching techniques In depth pedagogy (day where we can get updates on different theories/ideas) Running/designing your own module Ideas for synchronous online teaching (maybe run at a distance).
- Not especially - this was my first visit off-campus in over a decade, so for me it was just exciting enough to see somewhere different and look at how other campuses approach similar work practice.
- Student collaboration Research skills support
- delivering study skills online
- Something on changes in finding and (re)using data
- I would be interested in an event on research support, library participation in research (as partner or PI), and research data management.
- Customer service, will we be replaced by robots?

Q.5 Would you like to get involved in future sessions?

ANSWER CHOICES		RESPONSES	
▼ Yes		10.71%	6
▼ No		60.71%	34
▼ If yes, please provide your name and email address:	Responses	28.57%	16
TOTAL			56